



CORPORATE AIRCRAFT SERVICE PROGRAM (CASPSM)



**Collins
Aerospace**

AUTHORIZED
DEALER

CITATION CJ4

TAILORED SOLUTIONS. UNPARALLELED SERVICE.

Maintaining your avionics and cabin equipment can be unpredictable and costly. Failure of a major component could easily cost thousands of dollars. CASPSM programs ensure maximum aircraft operational availability while eliminating financial risk.

CASP solutions provide superior support, so your passengers – and your aircraft’s resale value – can stay aloft. That’s why 90 percent of our customers renew.

This platform pricing program offers you a simple maintenance solution that guarantees performance and provides total support for all of the Collins equipment on board your aircraft.

KEY FEATURES

- Immediate coverage – no pre-inspection or buy-in fees
- Only pay for the hours you fly (minimum hours apply)
- Program transferable with aircraft sale Tailored solutions, unparalleled service.

KEY BENEFITS

- Platform-based, fixed hourly rates
- Global, live, 24-hour OEM customer support
- Removal and refit labor reimbursement*

*This service is at no additional cost, provided an approved Collins Dealer is used.

PROGRAM INCENTIVES

- High annual flight hours discount
- Multiple aircraft/fleets
- One- or three-year contract
- Product upgrades
- Warranty expiration

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Maintenance Services	CASP SM	Elite*
No-charge exchange/rental/repairs	Unlimited	Unlimited
Reliability Service Bulletins	X	X
Order-to-ship time	24 hours	4 hours
U.S. overnight shipping (both ways)	X	X
International shipping (both ways, up to \$600)		X
No-fault-found allowance	5	10
No charge troubleshooters/returns	X	X
Removal and refit labour	X	X
Troubleshooting labour (10 hours per event, 3 events)		X
RVSM recertification labour (5 hours)	X	X
FMC/MDC battery replacements	X	X
Additional Benefits		
Aftermarket product purchases: \$5,000 discount		X
Service Bulletin functionality upgrades: 10 percent discount		X
ARINCDirect SM international trip support: \$2,500 discount		X
Program Terms		
Minimum annual flight hours	200	200

*Price is for CASP Services only, FMS Database. Subscriptions will be added to quote.

Price Guide (rates in USD)

Baseline Coverage	CASP SM	Elite*
Installed System(s) (per flight hour)		
Pro Line 21 TM avionics/Venue TM cabin management	122	146
Total contract price at annual minimum flight hours	24,400	29,200
Additional Coverage (must be added to baseline price)		
Installed system(s) (per flight hours)		

Exchange Examples (for comparison purposes only)

Equipment Type	Part Number	2021 List Exchange Price
Liquid Crystal Display	AFD-3320	37,776
WXR antenna	RTA-4112	25,144
Data concentrator	DCU-5010	21,756
TCAS antenna	TSA-4100	16,588
Control display unit	CDU-3000	14,936