



CORPORATE AIRCRAFT SERVICE PROGRAM (CASPSM)



CHALLENGER 604

TAILORED SOLUTIONS. UNPARALLELED SERVICE.

Maintaining your avionics and cabin equipment can be unpredictable and costly. Failure of a major component could easily cost thousands of dollars. CASPSM programs ensure maximum aircraft operational availability while eliminating financial risk.

CASP solutions provide superior support, so your passengers – and your aircraft’s resale value – can stay aloft. That’s why 90 percent of our customers renew.

This platform pricing program offers you a simple maintenance solution that guarantees performance and provides total support for all of the Collins equipment on board your aircraft.

KEY FEATURES

- Immediate coverage – no pre-inspection or buy-in fees
- Only pay for the hours you fly (minimum hours apply)
- Program transferable with aircraft sale Tailored solutions, unparalleled service.

KEY BENEFITS

- Platform-based, fixed hourly rates
- Global, live, 24-hour OEM customer support
- Removal and refit labor reimbursement*

*This service is at no additional cost, provided an approved Collins Dealer is used.

PROGRAM INCENTIVES

- High annual flight hours discount
- Multiple aircraft/fleets
- One- or three-year contract
- Product upgrades
- Warranty expiration

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Maintenance Services	CASP SM	Elite*
No-charge exchange/rental/repairs	Unlimited	Unlimited
Reliability Service Bulletins	X	X
Order-to-ship time	24 hours	4 hours
U.S. overnight shipping (both ways)	X	X
International shipping (both ways, up to \$600)		X
No-fault-found allowance	5	10
No charge troubleshooters/returns	X	X
Removal and refit labour	X	X
Troubleshooting labour (10 hours per event, 3 events)		X
RVSM recertification labour (5 hours)	X	X
FMC/MDC battery replacements	X	X
Additional Benefits		
Aftermarket product purchases: \$5,000 discount		X
Service Bulletin functionality upgrades: 10 percent discount		X
ARINCDirect SM international trip support: \$2,500 discount		X
Program Terms		
Minimum annual flight hours	250	250

*Price is for CASP Services only, FMS Database. Subscriptions will be added to quote.

Price Guide (rates in USD)

Baseline Coverage	CASP SM	Elite*
Installed System(s) (per flight hour)		
Pro Line 4 Avionics/HGS/Airshow	220	236
Total contract price at annual minimum flight hours	55,000	59,000
Additional Coverage (must be added to baseline price)		
Installed system(s) (per flight hours)		
Tailwind 100/300	110/42	110/42

Exchange Examples (for comparison purposes only)

Equipment Type	Part Number	2021 List Exchange Price
Air Data Computer	ADC-850E	20,092
Flight Control	FCC-4006	16,616
FMS Computer	FMC-6000	18,232
CRT Display	EFD-4077	36,788
Inertial Ref Unit	LTN-101IRU	64,764