

<https://www.execujet-mro.com/job/senior-systems-engineer/>

Senior Systems Engineer (Dubai)

DESCRIPTION

ExecuJet MRO Services is currently seeking a suitably qualified person to fill a vacancy, based in Dubai, UAE.

The main objective of the position is to lead and manage the IT Department.

RESPONSIBILITIES

System administration

- Maintenance and administration of Vmware Vsphere Infrastructure
- Maintenance and administration of Microsoft Azure Infrastructure
- Maintenance and administration of Microsoft Office 365 Applications including Exchange Online , Teams, One Drive and Sharepoint Online
- Maintenance and administration of Windows Servers and Windows / Mac Client Computers, Smartphones, Tablets and Endpoint Devices
- Maintenance and administration of Veeam Backup and Replication Infrastructure
- Maintenance and administration of SAN and NAS Backup Repositories
- Implementation and Maintenance of Offsite Backup & Replication Technologies
- Audit and Test the DR Plans
- Maintenance and administration of Digital Signage
- Maintenance and Administration of A3/A4 Multifunctions, Barcode / QR Code Scanners / Printers / Handhelds
- Maintenance and Administration of Access Control. Time & Attendance and Visitor Management systems
- Implementation and Maintenance of Cloud Managed Endpoint Protection Solutions
- Implementation and Maintenance of Centrally / Cloud Managed Software Patch Management tools and services
- Ensuring all endpoints in the domain are compliant with ExecuJet MRO Services and Security Policies
- Good Knowledge of Helpdesk Application and managing the Helpdesk Tickets in compliance with the SLA
- Conducting and Maintaining IT Hardware and Software Audits
- Providing end user training and creating User Manuals
- Good verbal and written communication skills for understanding and assisting end users

Network administration

- Configuration and Maintenance of HP Aruba Layer 2 / Layer 3 Switching and solid understanding of Switch Stacking and Vlan Technology
- Configuration and Maintenance of Routers with good understanding of static and dynamic Routing
- Configuration and Maintenance of Fortinet Application Firewall with good understanding in configuring IDS / IPS / Web Filters and Policy Based

Hiring organization

ExecuJet MRO Services

Job Location

Dubai, United Arab Emirates

Working Hours

Monday to Friday 7h00 to 15:30

Date posted

May 26, 2022

Valid through

03.06.2022

Routing

- Configuration and Maintenance of Aruba Controller Managed WiFi Network
- End User Remote Access Management and Maintenance
- Configuring and Maintaining Site to Site IPSEC VPN
- Working Knowledge of SIEM Solution
- Working Knowledge of SDN
- Stay abreast of new technology
- Advise department heads on technical issues
- Implement new strategies/procedures

Communications

- First Level Support on Digital / IP PBX
- Mobile Device Enrolment to Company Portal
- BYOD Policies Implementation and Management

Supervisory Functions

- Assist in Managing Vendor Relationships and analyse and procure IT hardware and software
- Manage Relationship with Telco Operators and analyse the Internet / Mobile / Landline Plans with Telco
- Assist in New Product / Technology Evaluations and Demos
- Ensure the preventive maintenance from third party contractors are scheduled and completed
- Ensure vendor SLA's are in compliance
- Manage department personnel to ensure timely support of all users, equipment and infrastructure issues

EXPERIENCE & QUALIFICATIONS

Essential

- University Degree in IT or a relevant qualification
- CCNA or equivalent
- MCITP or equivalent
- PMP, PRINCE 2, AGILE, or other leading project management certifications
- Minimum 10 years of experience in IT
- Minimum of 5 years' experience managing vendors, IT team, and experience working in the UAE or GCC

Desirable

- Lead technical design, implementation, and management of server technologies
- Experience in Implementing and Supporting VMware Virtualization and Microsoft Azure technologies
- Experience in Implementing and Supporting Microsoft Office 365 Suite – Exchange Online, SharePoint Online, One Drive, Teams
- Experience in Implementing and Supporting Windows Server Infrastructure
- Experience in Implementing and Supporting NAS and SAN Storage Infrastructure Experience in Implementing and Supporting Veeam Backup and Replication Solution
- Experience in Implementing and Supporting Disaster Recovery Solutions

- Experience in Implementing and Supporting Information Security Technologies

PERSON SPECIFICATIONS

Essential

- Be the point of escalation for all service requests, incidents, and problems related to service delivery and infrastructure
- Flexible
- Adaptable and able to multi-task
- Fluent in English

Desirable

- Ability to communicate effectively at all levels
- Problem-solver